SERVICE CHARGE ACCOUNTS

YEAR ENDED 31 DECEMBER 2021

# REPORT OF THE ACCOUNTANTS

We have prepared the attached service charge accounts for the year ended 31st December 2021, from the relevant books and records maintained by the managing agent, under the requirements of the Landlord and Tenant Act 1985. The reporting provisions of the Act do not require any opinion as to either the reasonableness of the costs included within the service charge accounts or the standard of the services or works provided.

We hereby certify that in our opinion the attached service charge accounts are a fair summary of the expenditure incurred for the year ended 31st December 2021 and comply with Section 21(5) of the Landlord and Tenant Act 1985 as amended and have been properly supported by accounts, receipts and other documents which have been produced to us.

LBCo Ltd

Chartered Accountants &

Registered Auditors

16 Northfields Prospect Putney Bridge Road London SW18 1PE

G Lees-Buckley F.C.A.

Dated: 20th October 2022

# FLATS SERVICE CHARGE ACCOUNT - EXCLUDING GARAGES

YEAR ENDED 31 DECEMBER 2021				
	2021		2021	2020
	Actual	Actual	Budget	Actual
	£	£	£	£
ROUTINE EXPENDITURE				
Staff costs:		188,677	200,000	191,971
Wages, pension, healthcare and life assurance Rates and service charges - Porters' Flats		13,547	22,000	13,365
Contract staff		72,914	60,000	74,676
Utilities and maintenance		6,435	00,000	5,206
Uniforms and training		783	5,000	1,816
omornio ana taning	·	282,356	287,000	287,034
Estate office and stores:		•		
Rent, Rates and service charges	10,989		8,000	2,929
Utilities, Maintenance & Cleaning	638		10,000	943
Telephone, Printing, stationery and sundry	13,963		15,000	14,412
		25,590	33,000	18,284
Contracts, maintenance and services:	47.475		45.000	27.204
General repairs and sundry property maintenance expenses	47,175		45,000	37,294
Electricity - common parts	30,767		27,000	24,040 12,735
Door answerphone system maintenance	18,667		16,000 8,000	7,944
Communal TV System	9,802 4,602		6,000	4,726
Fire safety Insurance	271,452		276,000	243,522
Managing agent's Insurance Arrangement fee (2020 6 months)	19,983		270,000	8,424
Refuse removal	5,636		6,000	5,253
Window, carpet cleaning, cleaning materials	2,668		8,000	4,660
Pest control	18,668		20,000	18,657
Gardening, repairs, tree pruning and tennis courts	59,115		60,000	49,699
Salasining, repairs, also praining and termine courts		488,535	472,000	416,954
Fees:				
Audit fee	9,450		10,000	9,000
Health and safety inspections	9,916		5,000	2,525
Legal and professional fees	22,180		8,000	9,705
Managing agent's fee	173,000	044.540	173,000	173,150
		214,546	196,000	194,380
Bank interest received less taxation		0	0	(279)
Ballk tittelest received less taxation	×-	1,011,027	988,000	916,373
Non-annual expenditure		.,	,	•
External Repairs & Redecoration Phase 3 - Contractor	(360)			
External Repairs & Redecoration Phase 3 - Surveyor's Fees	2,069			
External Repairs & Redecoration Phase 4 - Contractor	124,867			
External Repairs & Redecoration Phase 4 - Surveyor's Fees	7,764			
External Repairs & Redecoration Phase 5 - Contractor	968,847			
External Repairs & Redecoration Phase 5 - Surveyor's Fees	27,300			
External Repairs & Redecoration Phase 6 - Surveyor's Fees	55,566			
Damp Investigation/Damp Proofing Works & Fees	56,474	4 0 40 507	000 000	1 454 650
	-	1,242,527	882,000	1,454,658
TOTAL EXPENDITURE		2,253,554	1,870,000	2,371,031
Transfer From Reserve Fund		0	0	(227,954)
Hallotel Flotti Neserve Futtu	-	2,253,554	1,870,000	2,143,077
A Louis a Bours de			.,0,0,000	(1,815,834)
Advance Demands	-	(1,870,860) 382,694		327,243
Excess Service Charge Due	=	302,034		

# QUEEN'S CLUB GARDENS, LONDON W14 FLATS SERVICE CHARGE ACCOUNT - EXCLUDING GARAGES ADDITIONAL NOTES UNDER THE LANDLORD AND TENANT ACT 1985 AS AMENDED BY THE LANDLORD AND TENANT ACT 1987 FOR THE YEAR ENDED 31ST DECEMBER 2021

			Sub					Total For
			Total					Year Ended
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	31.12.21
			(Column a + b)					(Column c to g)
	£	£	£	£	£	£	£	£
Staff costs:								
Wages, pension, healthcare and life assurance	(781)	187,795	187,014	2,085	(1,682)	1,260		188,677
Rates and service charges - Porters' Flats		13,617	13,617	1,101	(1,171)			13,547
Contract staff	(5,116)	67,246	62,130				10,784	72,914
Utilities and maintenance	(1,639)	4,741	3,102				3,333	6,435
Uniforms and training		752	752			31		783
Estate office and stores:								
Rent, Rates and service charges		232	232	357			10,400	10,989
Utilities, Maintenance & Cleaning	(170)	404	234			302	102	638
Telephone, Printing, stationery and sundry	(599)	13,445	12,846	840	(915)		1,192	13,963
Contracts, maintenance and services:								
General repairs and sundry property maintenance expenses	(5,543)	48,386	42,843			576	3,756	47,175
Electricity - common parts	(2,543)	25,876	23,333				7,434	30,767
Door answerphone system maintenance	(204)	18,348	18,144	749	(226)			18,667
Communal TV System		11,665	11,665		(1,863)			9,802
Fire safety		4,602	4,602					4,602
Insurance	(124,176)	535,551	411,375		(139,923)			271,452
Managing agent's Insurance Arrangement fee		31,680	31,680		(11,697)			19,983
Refuse removal		5,007	5,007	154			475	5,636
Window, carpet cleaning, cleaning materials		2,668	2,668					2,668
Pest control	(4,573)	24,870	20,297		(1,809)		180	18,668
Gardening, repairs, tree pruning and tennis courts	(4,780)	60,047	55,267	70	(72)		3,850	59,115
Fees:								
Audit fee	(9,420)	9,420	0				9,450	9,450
Health and safety inspections		8,604	8,604	1,312				9,916
Legal and professional fees	(4,380)	14,398	10,018				12,162	22,180
Managing agent's fee		166,548	166,548	6,452				173,000
Non annual expanditure								
Non-annual expenditure	(23,657)	23,297	(360)					(360)
External Repairs & Redecoration Phase 3 - Contractor	(23,037)	23,297	2,069					2,069
External Repairs & Redecoration Phase 3 - Surveyor's Fees	(259,276)	350,506	91,230			33,637		124,867
External Repairs & Redecoration Phase 4 - Contractor		13,190	7,764			00,007		7,764
External Repairs & Redecoration Phase 4 - Surveyor's Fees	(5,426)		920,402				48,445	968,847
External Repairs & Redecoration Phase 5 - Contractor	(47 440)	920,402	920,402 27,300				70,770	27,300
External Repairs & Redecoration Phase 5 - Surveyor's Fees	(17,119)	44,419	55,566					55,566
External Repairs & Redecoration Phase 6 - Surveyor's Fees		55,566 56,474						56,474
Damp Investigation/Damp Proofing Works & Fees		56,474	56,474 0					30,474
	(469,402)	2,721,825	2,252,423	13,120	(159,358)	35,806	111,563	2,253,554
	(405,402)	2,121,025	2,202,423	13,120	[100,000]	00,000	111,000	2,200,007

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Total For

#### Note

Column (a) are those costs paid in this year but relating to the previous year. (Creditors, Accruals and provisions b/fwd)

Column (b) are those costs paid in the year.

Column (c) are those costs incurred which have been demanded and paid in the year.

Column (d) are those costs paid in the previous year but relating to this year. (Prepayments b/fwd)

Column (e) are those costs paid in the year, but relating to the next period. (Prepayments c/fwd)

Column (f) are those costs incurred where a demand for payment from the suppliers of services etc. had been received by

the landlord within the year, but remained unpaid at the year end. (Creditors c/fwd)

Column (g) are those costs incurred where no demand for payment from the suppliers of services etc. has been received by the landlord within the year. (Accruals and Provisions c/fwd)

# GARAGES SERVICE CHARGE ACCOUNT

# YEAR ENDED 31 DECEMBER 2021

	2021 Actual £	2021 Budget £	2020 Actual £
Insurance	2,273	2,000	1,537
General Repairs	696	2,395	2,952
Audit fee	190	190	180
Managing agent's fee	1,415	1,415	1,415
TOTAL EXPENDITURE	4,574	6,000	6,084
Bank interest received less taxation	0		(2)
Transfer To/(From) Reserves	<u>1,426</u> 6,000		<u>(1,927)</u> 4,155
Advance Demands	(6,000)		(4,155) 0

# QUEEN'S CLUB GARDENS, LONDON W14 GARAGES SERVICE CHARGE

#### ADDITIONAL NOTES UNDER THE LANDLORD AND TENANT ACT 1985

#### AS AMENDED BY THE LANDLORD AND TENANT ACT 1987

#### FOR THE YEAR ENDED 31ST DECEMBER 2021

			Sub Total					Total For Year Ended
	(a)	(b)	(c) (Column a + b)	(d)	(e)	(f)	(g)	31.12.21 (Column c to g)
	£	£	£	£	£	£	£	£
Insurance		3,440	3,440		(1,167)			2,273
General Repairs		696	696					696
Audit fee	(180)	180	0				190	190
Managing agent's fee		1,393	1,393				22	1,415
	(180)	5,709	5,529	0	(1,167)	0	212	4,574

#### Note

Column (a) are those costs paid in this year but relating to the previous year. (Creditors, Accruals and provisions b/fwd)

Column (b) are those costs paid in the year.

Column (c) are those costs incurred which have been demanded and paid in the year.

Column (d) are those costs paid in the previous year but relating to this year. (Prepayments b/fwd)

Column (e) are those costs paid in the year, but relating to the next period. (Prepayments c/fwd)

Column (f) are those costs incurred where a demand for payment from the suppliers of services etc. had been received by the landlord within the year, but remained unpaid at the year end. (Creditors c/fwd)

Column (g) are those costs incurred where no demand for payment from the suppliers of services etc. has been received by the landlord within the year. (Accruals and Provisions c/fwd)

# SERVICE CHARGE BALANCE SHEET

# AS AT 31 DECEMBER 2021

	2021		2020	
	£	£	£	
CURRENT ASSETS				
Lessee Arrears		19,986	11,301	
Excess Service Charge Due - Flats		709,937	327,243	
Prepayments		160,527	144,816	
Sundry Debtors		36,229	27,825	
Funds Held By Managing Agents	_	349,168	371,500	
		1,275,847	882,685	
CURRENT LIABILITIES				
Advance Service Charge Receipts	344,780		250,969	
Creditors and Accruals	167,291		607,366	
Income Tax	1		1	
Management Company Loan	740,000		0	
Sundry Creditors	17,269		19,269	
		1,269,341	877,605	
NET ASSETS	_	6,506	5,080	

#### REPRESENTED BY:

	Service C			
		2020		
	Garages	General	Total	Total
	£	£	£	£
At 1st January	5,080	0	5,080	234,961
Transfer To/(From) Reserve In Year	1,426	0	1,426	(229,881)
At 31st December	6,506	0	6,506	5,080

#### NOTES TO THE SERVICE CHARGE CERTIFICATE

#### FOR THE YEAR ENDED 31ST DECEMBER 2021

#### MANAGING AGENT'S STATEMENT OF INCOME

Rendall and Rittner Limited have earned the following income (incl. VAT) relating to the service charge as a result of our management of Queen's Club Gardens in the year;

	2021	2020
	£	£
Management Fees	167,215	167,215
Staff Management Fees	7,200	7,200
DBS Checks	150	150
Training Fees	0	1,428
Façade Registration Fee	0	150
Insurance Arrangement Fee	19,983	8,424
	194,548	184,567

Commission payments were received by Rendall and Rittner Limited from the following external contractors, Temporary Staffing Solutions for the supply of temporary staff and staff placement fees and Ecotricity for utility contracts placed with them.